

To all parents and families  
in FRÖBEL- Facilities

## Information for all parents and families

Dear parents and families,

For more than five weeks, you and your children have had to adjust to the new situation in connection with COVID-19 ("coronavirus") at home, sometimes in a balancing act with your home office, or with heavy workloads at your workplace. It is outstanding what you do. We would like to express our appreciation and our heartfelt thanks for this.

Our employees have also achieved a lot in the last few weeks: In addition to the implementation of emergency care in small groups, the portfolios and concepts have been revised and many creative and impressive ideas have been developed and digitally implemented to keep in touch with you and your children at home. Thank you very much for your many positive feedbacks, which is also a good source of strength for our staff.

The loosening of restrictions for kindergartens and after-school care centres is currently being prepared by the responsible federal and state authorities. According to the current state of discussions, we will not be able to return to normal operations very soon. Individual federal states and local authorities have announced the expansion of emergency care - our facilities will implement this with the appropriate care and in accordance with the necessary hygiene measures. We have supplemented our organisational "care concept during corona emergency care" with additional guidelines, such as how to implement hygiene measures in the dressing room, at mealtimes and in sanitary rooms when the emergency care is extended.

In order to be able to ensure both - an expansion of places as well as the protection against infection - we ask for your understanding when we regularly adjust our hygiene measures in the FRÖBEL facilities. Together we do everything possible to provide the care of your children under the current regulations and measures with many wonderful moments for your children and to maintain contact with you through our committed professionals and the information we provide.

As a nationwide day care provider, whose statements are often heard at the political level, we are interested in contributing to the responsible reopening of our day care facilities. However, we are also interested in what protective measures you, as parents, would implement yourself, if this could lead to a low-risk expansion of capacities. We are therefore particularly interested in how you as parents assess your

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**Tel** 030|21 23 5 0

**info@froebel-gruppe.de**

**FRÖBEL Bildung und Erziehung  
gemeinnützige GmbH**

Hauptgeschäftsstelle

Haus des Lehrers

Alexanderstr. 9

10178 Berlin

**Tel** 030|21 23 50

**Fax** 030|21 23 53 30

**info@froebel-gruppe.de**

**www.froebel-gruppe.de**

Geschäftsführung:

Dr. Gudrun Rannacher

Stefan Spieker (Sprecher)

Aufsichtsrat:

Rainer Borgmann-Quade (Vors.)

Alexander Gerstung

Norbert Hocke

Johannes Kahrs, MdB

Johannes Kwaschik, OB a.D.

Prof. Dr. Susanne Viernickel

Bank für Sozialwirtschaft

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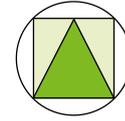
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situation with emergency care and what you think about the measures discussed, such as face masks and tracking app. For this purpose, we have compiled a list of questions (currently only in German) for the collection of a mood picture, which you can find [here](#). We kindly ask you to participate anonymously in this short parents' survey until 26.04.2020. We will publish the results on our website next week. We would like to use them to publicly advocate (together with our umbrella organisation, Paritätischer Gesamtverband and other institutions) that the concerns of parents and professionals in emergency care and in the expansion of emergency care should be given greater consideration.

**Parental contributions and meal expenses:** Due to the fact that the kindergartens will probably be closed for a longer period of time, we will stop the billing of parental fees and meal expenses for the month of April. In addition, we will credit the meal expenses retroactively for March on the days your child could not come to the facility due to the public closure. The collection of parent fees is otherwise based on the respective state regulations or the municipal guidelines. You can read the current status of the regulations on our website. For children participating in emergency care, we only charge the allowance for the days on which your child actually received meals at the facility.

**We would like to thank all of our supporting members who continue to support our kindergartens** during these times of Corona and assure you that we will use the money as soon as it is possible again, as usual, for additional offers for all children. At the end of February we were ready to start working with local cultural and art institutions (museums, orchestras) and for the involvement of artists (music, painting) in our institutions. We will work hard to resume and further promote these valuable enrichments of early childhood education for our kindergartens and after-school care centres. And we are currently procuring 600 tablets to offer online language support services for children while lending these tablets to professionals who have to stay in home office and to families. In this way, we can continue to provide a regular offer for our colleagues who belong to the corona risk groups and for children who have a special need for language support. We have started various projects for this purpose and hope that we will be able to offer these across the board in all our facilities within a few weeks.

We are aware of the extraordinary burdens that you as parents and families have to cope with in these times. We would like to thank you and our employees once again for your extraordinary commitment. All the best and stay healthy!

With kind regards

**FRÖBEL Bildung und Erziehung gemeinnützige GmbH**

Stefan Spieker  
CEO

Dr. Gudrun Rannacher  
CEO